# **TERMS OF SERVICE**

**Effective Date:** June 15, 2025

**Company Name:** Relative Models

**Website:**<https://relativemodels.com>

## **1. ACCEPTANCE OF TERMS**

By accessing or using any service provided by Relative Models (“we”, “us”, or “our”), including but not limited to AI chatbots, automation tools, and email integrations (collectively, the “Services”), you agree to be bound by these Terms of Service (“Terms”). If you do not agree to these Terms, you must not use our Services.

These Terms apply to all users, including visitors, registered users, and organizations accessing the Service on behalf of others.

## **2. DESCRIPTION OF SERVICES**

Relative Models provides AI-powered software tools, including but not limited to:

* Customizable GPT-based chatbots
* Google/Gmail-integrated productivity and automation tools
* SMS and voice AI assistant functionality
* Real-time dashboards, analytics, and automation for customer interaction and lead generation

Services may evolve over time, and features may be added, modified, or removed without prior notice.

## **3. ELIGIBILITY**

You must be at least 18 years old to use the Services. By using our Services, you represent and warrant that you meet this requirement and have the legal authority to agree to these Terms.

If you are accessing the Services on behalf of an organization, you represent that you have the authority to bind that organization to these Terms.

## **4. USER ACCOUNTS AND SECURITY**

To access certain features, you may be required to register an account via email or OAuth (e.g., Google login). You agree to:

* Provide accurate and complete information
* Keep your credentials confidential
* Notify us immediately of unauthorized access or security breaches

You are responsible for all activities that occur under your account.

## **5. GOOGLE INTEGRATION & API ACCESS**

When you connect your Google account, you consent to our access and use of your Google data in accordance with:

* The Google API Services User Data Policy:<https://developers.google.com/terms/api-services-user-data-policy>
* The scopes and permissions you explicitly approve via OAuth

We only access data necessary to provide Services and never use your information for any other purpose without your consent.

You may revoke access at any time via your Google account settings.

## **6. USER CONTENT AND CONDUCT**

### **a. User Content**

You are solely responsible for the content you input, upload, or generate using the Services. This includes, but is not limited to:

* Chat interactions
* Email content
* Uploaded files
* Feedback and configurations

You retain ownership of your content, but you grant Relative Models a limited license to use, host, and process that content solely to deliver and improve the Services.

### **b. Prohibited Conduct**

You agree not to:

* Use the Service for any illegal or unauthorized purpose
* Reverse engineer, modify, or exploit the Services or source code
* Violate the rights of others, including privacy, intellectual property, or data rights
* Upload harmful software, spam, or viruses
* Attempt unauthorized access to any part of the system

Violation of these restrictions may result in immediate suspension or termination of your account.

## **7. PAYMENT TERMS**

Some Services may require a paid subscription. Pricing, billing frequency, and features will be clearly communicated at the time of signup.

You agree to:

* Pay all applicable fees in a timely manner
* Maintain accurate billing information
* Authorize Relative Models to charge your payment method on a recurring basis (if applicable)

Failure to pay may result in suspension or termination of Services.

## **8. DATA & PRIVACY**

Your use of the Services is also governed by our [Privacy Policy](https://relativemodels.com/privacy-policy), which describes:

* What data we collect
* How it’s used
* Your rights and choices

We take data security seriously and comply with all applicable privacy regulations, including GDPR (for EU users) and CCPA (for California residents), where applicable.

## **9. SERVICE MODIFICATIONS AND AVAILABILITY**

We reserve the right to:

* Change or discontinue any feature at any time
* Suspend access temporarily for maintenance or updates
* Limit functionality in case of security concerns

We will make reasonable efforts to provide advance notice for significant changes.

## **10. TERMINATION**

You may cancel your account at any time by contacting support or using the dashboard tools.

We reserve the right to suspend or terminate your account for:

* Violations of these Terms
* Nonpayment
* Security risks or legal concerns

Upon termination, your access to the Services will end, and we may delete your data unless required otherwise by law.

## **11. INTELLECTUAL PROPERTY**

All content on the Site, including text, logos, graphics, software, and interfaces, is the property of Relative Models or its licensors and is protected by copyright, trademark, and intellectual property laws.

You may not copy, reproduce, or distribute any content from the Services without our express written permission.

## **12. THIRD-PARTY SERVICES**

Our Services may integrate or link to third-party services (e.g., Twilio, OpenAI, Google). We are not responsible for the content, policies, or reliability of these external platforms.

Use of third-party services is at your own risk and subject to their respective terms and policies.

## **13. DISCLAIMER OF WARRANTIES**

The Services are provided “as is” and “as available” without warranties of any kind, express or implied.

We do not guarantee:

* That the Services will be uninterrupted or error-free
* That data loss will not occur
* That results will meet your expectations

Use the Services at your own risk.

## **14. LIMITATION OF LIABILITY**

To the fullest extent permitted by law, Relative Models shall not be liable for:

* Any indirect, incidental, or consequential damages
* Loss of profits, business, or data
* Any claim related to third-party services

Our total liability in any matter related to the Services shall not exceed the amount you paid us in the 12 months prior to the incident.

## **15. INDEMNIFICATION**

You agree to defend, indemnify, and hold harmless Relative Models and its affiliates from any claims, damages, or liabilities resulting from:

* Your use of the Services
* Violation of these Terms
* Any content you provide through the platform

## **16. GOVERNING LAW**

These Terms are governed by and construed in accordance with the laws of the State of Ohio, United States, without regard to conflict of law principles.

You agree to submit to the exclusive jurisdiction of the courts in Ohio for any disputes arising from these Terms or your use of the Services.

## **17. CHANGES TO THESE TERMS**

We reserve the right to revise these Terms at any time. Changes will be posted on this page and indicated by the “Effective Date” at the top.

Significant changes may also be emailed to registered users.

## **18. CONTACT US**

If you have any questions about these Terms, please contact us:

**Relative Models**

📧 Email: **info@relativemodels.com**

🌐 Website:<https://relativemodels.com>